

LIBRARY OF MEDICINE Points Of Rice

Focus on Users

- Improved facilities in response to student recommendations, campus wellness initiatives, and donor requests:
 - Designated seventh floor as "quiet study" zone
 - Improved ambiance of study rooms
 - Added items to the Linder Lounge
 - Distributed trash and recycle bins throughout the library
 - Removed artwork from student study rooms
 - Added hand sanitizer stations
 - Improved signage
- As part of the library's strategic planning process, we aimed to answer questions about how we can best serve the near-future library and information needs of our communities of users. Librarians interviewed 21 people representing six groups in the academic medical center community: faculty, students, post-docs, clinicians, support staff, and patient representatives. Interview questions elicited storytelling in the areas of motivation, purpose, priorities, approaches to collaboration, information-seeking behaviors and barriers, perceptions of space and environment, technology interests, perceptions of libraries, and lifestyle. Based on transcripts and discussion of themes, librarians Emily Glenn and Christian Minter created personas to inform and encourage broad thinking about library products and services.
- Completed a usability study of the library's website; improved the website and other resources based on feedback.
- Created a peer review process to improve the usability of our Research Guides.
- Our Education and Research Services Department improved several online tutorials.

Partnerships across Campus

- Faculty members Euem Osmera and Cindy Schmidt worked with E-Learning Program staff to add keywords to the e-gallery of teaching resources to improve search results for e-learning modules.
- Marty Magee, our Instructional Design Librarian, participated in the College of Public Health's MOOC on biocontainment. Marty also works closely with Faye Haggar as an Apple Super User. Marty works with the Apple Cohort group and helps lead efforts such as the Apple Showcase.
- Cindy Schmidt continues teaching Introduction to Drug Information, a credit course and lab, for the College of Pharmacy.
- Teri Hartman is the Inquiry and Research Coil Director for the new College of Medicine curriculum.
- Teri Hartman is co-director and Alissa Fial is secretary of the Education Technology Collaboration (ETC), an interest group of the UNMC Interprofessional Academy of Educators.

Crossing the State

- Exhibited at Events
 - BiNational Health Fair
 - Durham Museum Teachers' Night
 - Omaha Health Expo
 - Omaha Women's Health and Wellness Conference
 - Nebraska Library Association
 - Nebraska SciFest
 - Nebraska Women in Agriculture Conference
 - UNMC Student Fair
- Presented across Nebraska
 - K-12 health professionals for the Educational Service Unit 8 and 16 meetings
- Participated in Community Events
 - APHA Billion Steps Challenge
 - Heartland Pride Parade and Festival
 - MMI's Owl Ride
 - Nebraska SciFest
 - Omaha Mini Maker Faire
- Supported High School Alliance
 - Maintained and provided access to textbooks assigned to High School Alliance students
 - Presented research tips and RefWorks course for students
- Volunteered to Serve
 - Friends of the Omaha Public Library
 - Omaha Public Library Internet Book Room
 - Nebraska AIDS Project
 - Nebraska Breastfeeding Coalition
 - Nebraska SciFest
 - Do Space

Working with other University of Nebraska Libraries

- Continued participation in University of Nebraska Consortium of Libraries (UNCL)
 - Librarians from the University of Nebraska Law Library presented sessions on copyright and legal information resources of interest to health professions for UNMC community
 - Hosted quarterly meeting of UNCL committee members
 - The Acquisitions Working Group expanded resource access and affordability
 - Participated in the following UNCL committees:
 - Executive Committee
 - Institutional Repository Working Group
 - Archives and Special Collections Working Group
 - Acquisitions Working Group
 - Access Services Working Group
 - Marketing/Promotion/Website Working Group
 - Research Services and Instruction Working Group
 - Instructional Designers Group

Library Faculty and Staff Honors

- Alissa Fial graduated from the iLEAD program
- Christian Minter was selected and participated in ACRL Information Literacy Immersion Institute Teacher Track
- Emily Glenn was accepted into the Leadership Institute for Academic Librarians at Harvard Graduate School of Education
- Mary Helms and her committee received the Medical Library Association's President's Award

Improving Library Operations

- Assessment Committee advocated for the need for library assessment and completed assessment of several programs and services
- Refined budget reporting for library use, which helped to develop long-range budget plans
- Implemented or improved basic collection processes, such as evaluating resources, tracking resources for donor opportunities, and handling trials for electronic resources
- Updated emergency preparedness resources and training
- Increased individual donations to the library by 73%
- Successfully planned and executed events that promoted library resources to the UNMC community, supported
 wellness initiatives for staff and students, engaged the students on all campuses, and recognized the hard work of
 library staff
- Developed and delivered in-service training to improve technical competencies of staff



LIBRARY OF MEDICINE LIDIATY HIGHES

Collections (General Collections)

- Completed an inventory of monograph and journal print collections
- Updated reserve book collection and consumer health collection
- Began a collection analysis project, which is ongoing
- Completed a cost-usage analysis to help inform decision-making on modifying some of our database subscriptions
- Provided extensive data on general and special collections and archives size to facilities and architects working on the Wittson Hall program statement

Collections (Special Collections and Archives)

- Exhibits
 - Updated the Wolf Wolfensberger exhibit
 - Updated the Wittson Hall exhibit in passageway between Wittson Hall and University Tower
 - Installed wellness and history of the library displays on sixth floor
 - Installed Grace Elizabeth 'Betty' Clements, MD '52 exhibit on seventh floor
 - Worked with Universal Info Services to convert oral histories from 1979 and 1980 to digital files
 - Published older oral histories to YouTube
- Cataloged unprocessed collections, including the Wolf Wolfesnberger collection

Digital Commons

- Conducted an analysis of articles deposited in Digital Commons and reviewed copyright policies and journal or publisher archiving policies
- Added new articles to the repository
- Digitized several collections
 - Bishop Clarkson Memorial Hospital books
 - College of Dentistry course catalogs
 - College of Medicine course catalogs
 - History of Medicine in Nebraska
 - College of Nursing bulletins
 - College of Nursing yearbooks
 - Nursing dolls

Education

- Updated all liaison assignments to colleges and institutes
- Created a default library page for Canvas, created guidelines for instructors on including library guides in Canvas-based courses, and identified roll-out partners for testing the connection between LibGuides and Canvas
- Tutorials
 - Made significant revisions to the "Sarah's Baby" tutorials for Ultrasonography and Medical Nutrition Education students
 - Created tutorials for
 - "MEDLINE and Embase Searching Review" portion of IPPE orientation for College of Pharmacy
 - Citation Managers, a three-part series
 - Google Scholar
 - How to Cite using APA Citation Style, a six-part series
 - APA Citation, a six-part series
 - Searching MEDLINE Formulating Your Question
- Coordination with Colleges, Institutes
 - College of Allied Health Professions
 - Facilitated IPE session for Medical Education and Nutrition and Applied Ultrasound Technology students
 - Taught new sessions on RefWorks and Advanced Searching to Medical Nutrition Education students
 - College of Medicine
 - Helped facilitate PBL sessions for MI students
 - Helped facilitate IPE small group sessions
 - Created research guide for curriculum support materials and resources
 - College of Nursing
 - Expanded guest lectures and sessions to online delivery
 - Met individually with students working on systematic review searches
 - College of Pharmacy
 - Presented at Pharmacy Preceptor Retreat
 - Graduate Studies
 - Presented at Dissertation Boot Camp
 - Provided copyright class for Genetics, Cell Biology, and Anatomy
 - Munroe Meyer Institute
 - Provided new training sessions for physical and occupational therapists
- Presented at orientations for
 - New faculty
 - House officers
 - Residents from various programs
 - Summer Undergraduate Research Program students
 - Students in
 - College of Medicine
 - College of Nursing, including in Norfolk, Scottsbluff, and Lincoln
 - College of Public Health
 - College of Allied Health Professions Physical Therapy, Radiation Therapy

Interlibrary Loan

- Cross-trained staff in Education and Research Services to provide support for Interlibrary Loan
- Provided services to meet increased demand from Children's Hospital and Medical Center

Research Services

- Updated all liaison assignments to colleges and institutes
- Supported UNMC medical students and their coordinators for the Rwanda International Medical Education Experience by conducting literature searches
- Presented at the UNMC Clinical Research Symposium
- Consumer Health Information Resource Services
 - Updated marketing material
 - Information request form is now available from Nebraska Medicine's website

Technology

- Campus ITS began managing computer workstations available for general UNMC use
- Upgraded our integrated library system to the latest version
- Created new process for maintaining hardware and software inventory process in campus and library inventory systems
- Overhauled library's intranet site
- Expanded the type of 3D printers used by the library, moving from MakerBots to Lulzbots and Prusa machines
- Expanded server space for digital collections

Library Operations

- Upgraded two staff positions
- Completed all FY17 strategic initiatives
- Improved library office space by either updating furniture or moving staff from multiple floors into common areas
- Supported accreditation or program renewals by providing information on library resources
- Improved methodology for collecting statistics on how people are using the library
- Developed a template for library-wide assessment plan

Staff Development

- Led all-staff training sessions
 - Refresher training on CAP and WorkOut methods by Nebraska Medicine Human Resources
 - Design Thinking in preparation for strategic planning by Stuart Chittenden and Mark Gilbert
 - Goal setting and evaluations by UNMC Human Resources
- Held Lunch and Learn presentation sessions
 - Vendors, Ordering, the Renewal Process, Oh My! by Alison Bobal
 - OneDrive Overview by Faye Haggar (formerly of ITS, now Department of Anesthesiology)
 - Digital Collections by Cameron Boettcher, Larissa Krayer, John Schleicher, and Erin Torell
 - Medical Subject Headings by Euem Osmera, Danielle Drummond, and Marty Magee
 - Update on activities from the Education and Research Services Department
 - Campus and Public Relations by Bill O'Neill
 - UNeMed by Michael Dixon
 - Reports from library faculty and staff on conferences they attended
- Facilitated wellness events
 - Quarterly staff celebrations with a wellness theme
 - Ollie the Trolley tour with a presentation from John Schleicher
- Training
 - Advanced training
 - Advanced System Access and Administration, Innovative Interfaces: Alison Bobal
 - Microsoft certification training, New Horizons: Jeremy Ripley
 - Introduction to Appraisal, University of Wisconsin-Madison: Erin Torell
 - Administrators Fiduciary and Leadership Essentials from UNMC: Laura Bashus
 - Designing Search Strategies for Systematic Reviews, Washington University: Emily Glenn
 - Getting Started with Library Service Design, American Library Association: Alissa Fial
 - Spring Journal Watch: Cindy Schmidt
 - Command Line Interface, Society of American Archivists: Larissa Krayer
 - Viewed 80 webinars
 - Completed 16 MOOCs



Rrofessional Activities

Publications and Acknowledgments

- 1. Bobal, A and Emery, J. Gathering the needles: evaluating the impact of gold open access content with traditional subscription journals. Insights. 2016, 29(2): 140-145.
- 2. Brown, H. A Chapter of the Medical Library Association Conducts an All-Virtual Annual Meeting. Virtual Projects Column. Journal of the Medical Library Association. 2016, October, 104(4): 354-362.
- 3. Hanson, C, Custer, T, Schmidt, C, Hartman, T, et al. Following the growth of Sarah's baby: An interprofessional education activity for medical nutrition education and diagnostic medical sonography students. Journal of Interprofessional Education & Practice. 2017, (7): 17-20.

Presentations at State, Regional, or National Conferences

5 Healthcare Trends to Watch in 2017

Presentation for Breezing Along with the Regional Medical Library webinar Christian Minter, Education Coordinator for National Network of Libraries of Medicine

A Scoping Review of Transitions, Stress and Adaptation among Emerging Adults

Poster presentation at Midwest Nursing Research Society Meeting Alissa Fial, Education and Research Services Librarian

Can We Interview You? Developing Personas for Library Planning

Nebraska Library Association College and University Section Annual Meeting Emily Glenn, Education and Research Services Librarian, and Christian Minter, Education Coordinator for National Network of Libraries of Medicine

Dare to Invite Yourself to the Table

Presentation at Medical Library Association Annual Conference Alissa Fial, Education and Research Services Librarian. Emily Glenn and Teri Hartman were listed on the paper.

Engaging Students by Going the Extra Mile

Teaching Professor Conference

Alissa Fial and Teri Hartman, Education and Research Services Librarians

Establishing a Peer Review Process to Evaluate Research Guides

Presentation at Medical Library Association Annual Conference

Heather Brown, Head of Collection Services, and Emily Glenn, Education and Research Services Librarian. Danielle Drummond, Christian Minter, Larissa Krayer, and Alison Bobal were listed on the paper.

From Zip Code to Genetic Code: Using National Library of Medicine Resources to Support Community Health

Nebraska Minority Health Conference

Christian Minter, Education Coordinator for National Network of Libraries of Medicine

Health Aging @ Your Library: Connecting Older Adults to Health Information

Presentation at American Library Association Annual Conference Christian Minter, Education Coordinator for National Network of Libraries of Medicine

Health and Wellness @ the Library: The Essentials of Providing Consumer Health Services

Pre-Conference Workshop at Nebraska Library Association Annual Meeting Christian Minter, Education Coordinator for National Network of Libraries of Medicine

ICON: A Computer Symbol? A Religious Image? No – It is a Library Consortium

Presentation at Nebraska Library Association Annual Conference Euem Osmera, Digital/Media Tangible Cataloger, and Cindy Schmidt, Education and Research Services Librarian

It Takes a Village: Building Professional Capacity through Informal Peer Networks

Midwest Archives Conference

Christian Minter, Education Coordinator for National Network of Libraries of Medicine

Journal Clubs as a Learning Method to Increase Librarians' Knowledge of Biomedical Big Data Applications

Poster presentation at MidContinental Chapter of the Medical Library Association Annual Meeting Emily Glenn, Education and Research Services Librarian, with colleagues from other institutions

Journal Clubs as a Learning Method to Increase Librarians' Knowledge of Biomedical Big Data Applications

Poster presentation at Medical Library Association Annual Meeting

Emily Glenn, Education and Research Services Librarian, with colleagues from other institutions

Let's Get Personal: What Librarians Should Know About Precision Medicine

Presentation at Nebraska Library Association Annual Conference Christian Minter, Education Coordinator for National Network of Libraries of Medicine

Medical Student and Faculty Assessment of Electronic Learning

Poster presentation at Midwest Society of General Internal Medicine Marty Magee, Instructional Designer with Gay Canaris, M.D.

MeSH Mess: Authority Clean-Up Using Create Lists, Excel, NLM Authority File, and MarcEdit

MidContinental Chapter of the Medical Library Association Annual Meeting Euem Osmera, Digital/Media Tangible Cataloger

Picking Favorites: Setting Up a Study Room Reservation System

Presentation at Brick and Click Annual Conference Alissa Fial, Education and Research Services Librarian

Reaching Pre-Matriculation Students with Case-Based, Online Instruction

Poster presentation at MidContinental Chapter of the Medical Library Association Annual Meeting Cindy Schmidt and Teri Hartman, Education and Research Services Librarians

Student Builders of Online Curriculum Content. What Are Their Perceptions and Motivations?

Poster presentation at AAMC Central Group on Educational Affairs Spring Meeting Teri Hartman, Education and Research Services Librarian, with Peggy Moore, Sarah McBrien, Betsy Becker, and Daniel Cloonan

The Librarians from UNCL: Evolution of a University Library Consortium

Presentation at Nebraska Library Association Annual Conference Emily McElroy, Director, with Nancy Busch, Dave Richards, and Janet Wilkie

Yes you can! Encourage Technology Innovation by Building a Community of Support

OLC Collaborate Conference

Teri Hartman, Education and Research Services Librarian with Melissa Diers



Regional or National Appointments

Alison Bobal, Head of Collection Development and Metadata

- Chair, Planning Committee: American Library Association's Association of Library Collections and Technical Services Collection Management Section
- Member, Policy and Planning Committee: American Library Association's Association of Library Collections and Technical Services Acquisitions Section
- Member, Ebook Acquisition Model Advisory Board, ProQuest
- Member, EBSCO Library Advisory Board
- Member, Oxford University Press Library Advisory Council

Heather Brown, Head of Collection Services

- Communications Coordinator, ICON Library Consortium Board
- Chapter Council Representative to Medical Library Association: MidContinental Chapter of Medical Library Association
- Ex-Officio, Chapter Council Representative to Medical Library Association: MidContinental Chapter of Medical Library Association
- Member, Professional Recruitment and Retention Committee: Medical Library Association

Danielle Drummond, Reference Associate

• Freshman Board Member, ICON Library Consortium

Alissa Fial, Education and Research Services Librarian

• Member, Membership Committee, MidContinental Chapter of Medical Library Association

Emily Glenn, Education and Research Services Librarian

- Chair, International Cooperation Section: Medical Library Association
- Chair, Cunningham Memorial Fellowship Itinerary Committee: Medical Library Association
- Co-Chair, Publicity Committee of MLA 2017 Local Arrangements Committee: Medical Library Association
- Member, Membership Committee: Medical Library Association

Teri Hartman, Education and Research Services Librarian

- Recorder, Libraries in Medical Education Western Group on Educational Affairs
- Member, Membership Committee: MidContinental Chapter of Medical Library Association
- Member, Strategic Planning Task Force: MidContinental Chapter of Medical Library Association
- Member, AMA Journal of Ethics Editorial Board

Mary Helms, Head of Strategic Initiatives

- Chair-Elect, History of the Health Sciences Section: Medical Library Association
- Chair, History of the Health Sciences Section: Medical Library Association
- Executive Secretary, ICON Library Consortium Board
- External Reviewer, American Library Association's Accreditation Review Panel
- Member, Board of Directors: Nebraska AIDS Project

Larissa Krayer, Digital Archivist

• Member, Local Arrangements Committee: Midwest Archives Conference

Emily McElroy, Library Director

- Vice-Chair, Scholarly Communications Committee: Association of Academic Health Science Libraries
- Member, Diversity, Equity, and Inclusion Task Force: Association of Academic Health Science Libraries
- Member, Program Planning Committee: American Library Association's Association of Library Collections and Technical Services
- Member, Nominating Committee: American Library Association's Association of Library Collections and Technical Services
- Member, Elsevier North American Library Advisory Board
- Member, Taylor & Francis Library Advisory Board

Christian Minter. Education Coordinator for National Network of Libraries of Medicine

- Leader, Healthcare Provider and Professional Education Working Group for the Nebraska Breastfeeding Coalition Strategic Planning Task Force
- Member, ICON Library Consortium Board

- Member, Advocacy Committee: Interdisciplinary Association of Minority Health Professionals of the Omaha Metropolitan Area
- Ex-Officio Member, Education Committee: MidContinental Chapter of Medical Library Association

Euem Osmera, Digital/Media Tangible Cataloger

- Secretary, Nebraska Library Association's Technical Services Roundtable
- Chair Elect, Nebraska Library Association's Technical Services Roundtable
- Senior Board Member, ICON Library Consortium
- Member, Bylaws Committee: MidContinental Chapter of Medical Library Association
- Member, Recruitment and Mentoring Committee: American Library Association's Association of Library Collection and Technical Services Cataloging and Metadata Management Section
- Member, Friends of the Omaha Public Library Board

John Schleicher, Special Collections Librarian

- Vice-Chair, Humanities Nebraska Board
- Chair, Program Committee: Humanities Nebraska
- Member-at-Large, Steering Committee: Archivists and Librarians in the History of the Health Sciences
- Member, Program Committee: Archivists and Librarians in the History of the Health Sciences

Cindy Schmidt, Education and Research Services Librarian

• Chair, Continuing Education Committee: ICON Library Consortium



Staff Menances

Laura Bashus, Business Operations Administrator

Alison Bobal, Head, Collection Development and Metadata

Dana Boden, Library Assistant III

Cameron Boettcher, Archives Associate I

Emma Bradley, Library Technician II

Heather Brown, Head, Collection Services

Sue Clark, Library Technician II

Rod Cope, Library Associate

Roxanne Cox, Head, Education and Research Services

Stuart Dayton, Graphic Design

Mary DeSive, Accounting/Office Associate

Deborah Divis, Library Technician II

Danielle Drummond, Education and Research Associate

Alissa Fial, Circulation Supervisor and Education and Research Services Librarian

Karen Foster, Library Acquisitions Technician

Emily Glenn, Education and Research Services Librarian

Teri Hartman, Education and Research Services Librarian

Mary Helms, Strategic Initiatives Librarian

Larissa Krayer, Digital Archivist

Marty Magee, Instructional Design Librarian

Emily McElroy, Director

Christian Minter, Education Coordinator for National Network of Libraries of Medicine and Education and Research Services Librarian

Euem Osmera, Digital/Tangible Media Cataloger

Evelyn Reinthaler, Library Technician II

Jeremy Ripley, Workstation Support/3D Printing Associate

John Schleicher, Special Collections Librarian

Cindy Schmidt, Education and Research Services Librarian

Ben Simon, Library Assistant II

Erin Torell, Archives Associate II

Susie Tyrrell, Library Assistant III

Mary Winter, Library Assistant II

Denise Britigan, Courtesy Assistant Professor **Joan Konecky**, Courtesy Assistant Professor

