

INTEGRITY. EXPERIENCE. RESULTS.

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### Overview

- Discussion of Marousek v. Children's Hospital & Medical Center
- Charting/EMR Litigation Issues
- Q&A



- 18 m/o with history of fall from riding toy at day care, no LOC
- Presented to ER because of vomiting, not acting right
- CT Negative



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# Marousek v. Children's Hospital & Medical Center (con't.)

- "Head Bobbing" in CT scanner
- Abnormal involuntary movements in ER that were distractible and could be stopped
- Ativan



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- Admitted to hospitalist service overnight
- No abnormal movements or vomiting. Some unsteadiness and uncoordinated suck
- Discharged with instructions to return if vomiting, return of seizure-like activity



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# Marousek v. Children's Hospital & Medical Center (con't.)

- Next day behaving normally
- Evening of next day began seizing
- Returned to ER following morning (8 hours later)



- Status epilepticus
- Withdrew to pain
- MRI massive brain injury spastic quadriplegia



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# Marousek v. Children's Hospital & Medical Center (con't.)

- Plaintiffs' Theory: Admitted for workup of seizures no EEG/neuro consult
- ER doc knew seizures Ativan
- Resident knew seizures



- Defendants' Theory: Admitted for observation
  - workup if further movements
- Unlikely seizures: low impact; distractible and suppressible
- Can rely on parents to return



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## Marousek v. Children's Hospital & Medical Center (con't.)

Vivianne

- Economic: \$17,500,000

- Non-Economic: \$4,000,000

Parents

- Economic: \$4,500,000

- Non-Economic: \$100,000



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- Hospital 34%
- Hospitalists 36%
- Parents 30%



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# Marousek v. Children's Hospital & Medical Center (con't.)

- Juror Interviews
  - Liked the Defendant Doctor
  - Didn't Believe the Plaintiffs
  - Our experts much better and more believable
- "If it was my child I'd want everything done"



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- Appeal Issues
  - Rib Fractures/Black Eyes/CAT team investigation
  - "Children's accused these parents of child abuse with no evidence"
  - New Opinions from Expert
  - EMR evidence excluded



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### Charting/EMR Litigation Issues

- What is the medical record?
- Common charting errors
- EMR considerations



### What is the Medical Record?

- How the care team communicates
- Legal record subject to review by licensing agencies and accreditation committees
- Most important witness in litigation



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### The Medical Record in Litigation

- Statute of Limitations 2 years (with exceptions)
- Objective evidence of what you observed and did
- Character Witness (Sloppy record)



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### **Common Charting Issues**

- Illegible Entries
- Early/Late Entries
- CYA Notes
- Altered Records
- EMR Issues



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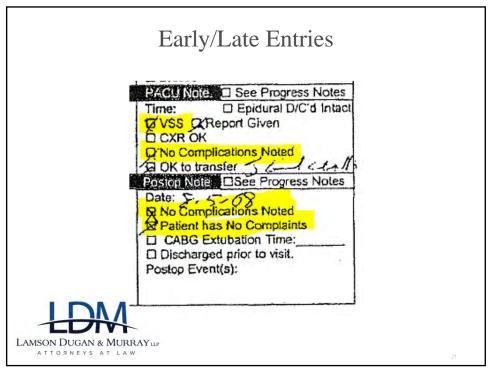
### Illegible Entries



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Illegible Entries	
Notes: Sna io dei BA institutione de la serie della serie de la serie della se	
Rich w 13 years Making the 376 3000	
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#### **CYA Note**

- Never a good idea. Almost always backfires.
- Example: Vacuum extractor case
- Keep charting factual. Avoid editorializing.



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### Speculation/Editorializing

ED Provider Notes by Egbarts, Margaret at 1/25/2017 8:02 PM (continued) service for observation overnight and likely EEG tomorrow morning. Spoke with Dr. Snyder who accepted the patient

observation overnight and likely EEG tomorrow morning. S



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### Altered Medical Records

- Always get caught
- Example: Handwritten OB record ("+fm")
- Example: ROS "Positive for Seizures"



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### Altered Medical Records

- Bottom Line: Don't
- If you suspect litigation, don't enter record unless legitimate medical reason to do it



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### **EMR** Issues

- Organization of Printed Version
- Templates
- Missing Information



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### Organization of Printed Version

- Not Chronological
- Tons of blank space (e.g., nursing flowsheet)
- Inpatient/Outpatient grouped together



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	Progress Notes (continued)	
	Kanne, Lori, RN at 1/25/2017 1:30 PM (continued)	
	Dr. Rizal advised immediately upon arrival and proceeded to room for evaluation of the patient.	
	PC to Lakeside ED, spoke with Scott RN and gave patient report.	
	1350 PC to Lakeside ED, spoke with Scott RN, he reports the family did arrive at the ED. The patient was askep. The family stated that she seemed more like herself and they decided to leave without being seen for evaluation.	
	PC to Dad, Jacob. He reports after they left here she fell asleep. She voke briefly and was watching a video on his phone. She is currently alsoping all home. Dad states he normally takes a neg for 2 hours. Dr. Rizal updated and instructs to wake her up in an hour at 3:00PM. Make sure she is acting normal. No tylenol or insupprise. If returns lethargic state or non consolable cry, needs seen ASAP at Children's ED. Oled recopilive.	
	Electronically signed by Kanne, Lori, RN on 1/25/2017 5:31 PM	
	H&P Notes No notes of this type exist for this encounter.	
	Result Summary	
	All Results	
	No results found	
	Admission Information - Patient Record Only	
	Arrival Date/Time: 01/25/2017 1932 Admit Date/Time: 01/25/2017 1944 IP Adm.	
	Admission Type: Emergency Point of Origin: Non-health Care Admit Category: Fallity Point Of Origin: Non-health Category: Fallity Point Origin: Non-h	
	Means of Arrival: Car Primary Service: General Medicine Secondary N/A	
	Transfer Source: Service Area: CHILDREN'S Unit: Med Surg 5 HOSPITAL	
	Admit Provider: Snyder, Shellah, Attending Rodkey, Mark L, Referring MD Provider: MD Provider:	
	Discharge Information - Patient Record Only	
	Discharge DaterTime Discharge Disposition Discharge Destination Discharge Provider Unit None Killefer, Heldi, MD Med Surg 5	
	Final Diagnoses (ICD-10-CM)	
	Code Description POA CC HAC DRG S06.WDA Concussion without loss of consciousness, initial encounter	
	R25.9 Unspecified abnormal involuntary movements  Marcuseik, Vivianne T	
111	MRN: 7177380	
LAMSON DUGAN & M	MURRAY ILP	
ATTORNEYS AT		
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Result Summary (continued)

Final Diagnoses (ICD-10-CM) (continued)

DISCHARGE SUMMARY

No notes of this type exist for this encounter.

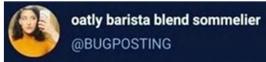
Discharge Instructions

None



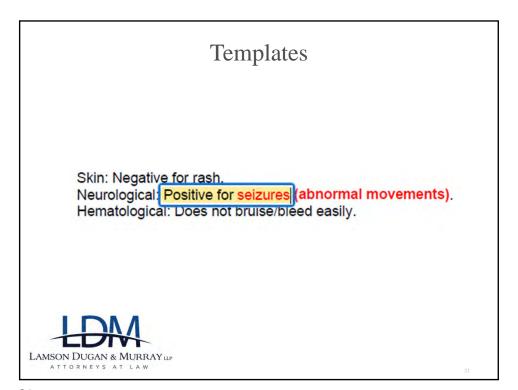
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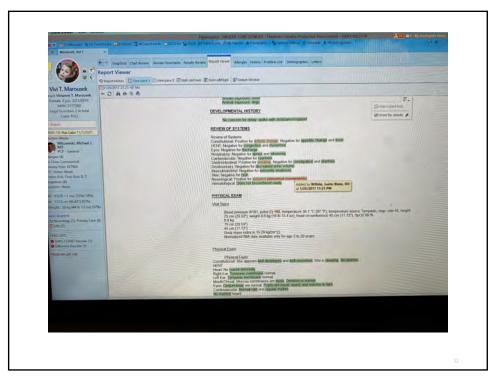
### **Templates**

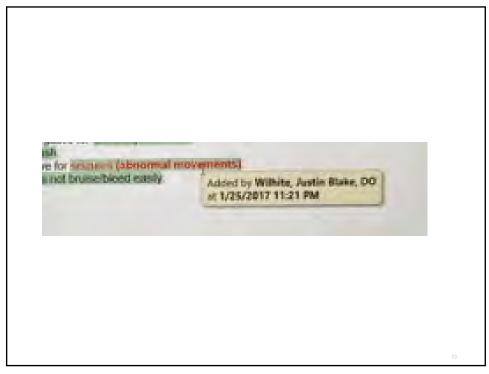


the last time i went to urgent care i checked off "excessive crying" on the symptom list and the nurse got really confused and told me that was meant for babies

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### Missing Information

- Designated Record Set
  - Required by HIPAA
  - Defined by hospital policy
- Internal Messaging System
- "Sticky notes"
- Reports (e.g., chronological)
- Device data



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### **Audit Trail**

- Metadata behind record
- Required to be retained and accessible by HIPAA, HITECH, and CARES Acts
- Courts have held metadata and audit trail included in patient right of access
- More Plaintiffs' Attorneys are pursuing



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#### **Audit Trail**

- Requires expert to interpret
- The proverbial double-edged sword
- The future of medical malpractice litigation in Nebraska



